

INSIGHT

# The Mazur Ruling:



Why it could hit law  
firm profitability and  
how to respond

What the Mazur decision means for cost,  
compliance, and competitiveness

**PACE.**



# What happened?

A High Court decision now means only authorised persons can conduct litigation.

Paralegals, trainees, and CILEX members without practice rights can assist but not perform reserved acts.



# Reserved acts include:

- Issuing or serving proceedings
- Signing statements of case
- Any other step that counts as “conduct of litigation”



# Key Impacts



Higher cost per matter



Pressure on volume-based models



Potential unrecoverable fees



Operational disruption

# What firms should do



- 1 Map and evidence reserved steps
- 2 Audit historic matters
- 3 Redesign workflows and pricing
- 4 Train and communicate

Firms that act early can:

- ✓ Avoid write-offs
- ✓ Maintain client trust
- ✓ Build more resilient delivery models

# Need help?

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We've helped leading law firms strengthen compliance and profitability through process-led transformation. Results have included:

- **66% reduction in debtor days —**  
£7M+ working capital impact
- **83% faster onboarding & AML reviews —**  
stronger audit performance
- **60% effort reduction —**  
£5M+ in annual savings

Get in touch to assess your exposure and redesign your model for what's next.

**Let's talk**

**PACE.**